

Terms and Conditions

Last updated: 21 August 2026

These Terms and Conditions apply to purchases made from All Day Ginger through our online store.

By placing an order, you agree to these Terms and Conditions. Nothing in these terms limits any rights that consumers have under mandatory Finnish or European Union consumer protection law.

1. Seller Information

Company: All Day Ginger

Official registered company name: Adg Foods and Drinks Oy

Business ID (Y-tunnus): 3642503-5

Registered address: Thurmanin Puistotie 2 B 12, 02700 Kauniainen

Customer service email: hello@alldayginger.com

Telephone: +358 405 84 44 34

Country of registration: Finland

If our address for complaints or returns is different from the registered address, it will be provided to the customer when necessary.

2. Products

All Day Ginger produces and sells ginger shots and related food products.

We make reasonable efforts to ensure that product descriptions, ingredients, quantities, nutritional information, images and other product information are accurate.

Because our products are food products and may be produced in batches, minor variations in appearance, colour, flavour or texture may occur.

Customers should always check the product label, ingredient information, storage instructions and use-by or best-before date before consuming a product.

If you have allergies, intolerances or other dietary requirements, please review the ingredient information carefully before ordering or consuming our products.

Our products are foods and are not intended to diagnose, treat, cure or prevent disease.

3. Prices and VAT

All consumer prices displayed in our online store include applicable Finnish VAT unless clearly stated otherwise.

Food products are subject to the applicable reduced VAT rate. As of 1 January 2026, the Finnish VAT rate generally applicable to food products is **13.5%**.

Delivery charges and any other additional costs are displayed before the customer places the order and include VAT at the applicable rate.

If VAT rates or other legally required charges change, we reserve the right to apply the rate required by law at the time of the transaction.

4. Ordering

Products are ordered through the All Day Ginger online store.

Before placing an order, the customer is responsible for checking that the products, quantities, delivery information and contact details are correct.

An order becomes binding when the customer submits an order carrying an obligation to pay and the order is accepted by All Day Ginger.

The customer will receive an order confirmation by email or another durable electronic method.

If we are unable to fulfil an order, for example because a product is unavailable, we will contact the customer and refund any amount already paid for the unavailable product.

We reserve the right to refuse or cancel an order where there is an obvious pricing error, suspected fraud, misuse of the online store or another legitimate reason. If payment has already been taken for an order that we cancel, the applicable amount will be refunded.

5. Payment

Available payment methods are displayed in the online store before the customer completes their purchase.

All orders must be paid in full in advance. An order will not be prepared, processed or dispatched until payment has been successfully received and authorised.

If payment is not received by the stated payment due date, the order may be automatically cancelled without further processing.

Payments may be processed by third-party payment service providers. The payment provider may have its own terms and privacy information applying to its service.

All Day Ginger does not normally receive or store complete payment-card details where payment is processed by an external payment provider.

If a separate payment arrangement has been expressly agreed in writing with All Day Ginger, payment must be made according to the agreed terms and by the applicable due date. Failure to pay by the due date may result in the order being cancelled.

6. Delivery

All Day Ginger currently offers local delivery within **Helsinki, Espoo, Kauniainen and Vantaa**.

Available delivery options, delivery charges and estimated delivery times are shown during checkout before you complete your order.

We also offer a **pickup option in Kauniainen**. Where pickup is selected, the applicable pickup location, date, time or collection instructions will be provided during checkout, in the order confirmation or separately by All Day Ginger.

Customers selecting pickup are responsible for collecting their order within the agreed collection period.

Because our ginger shots are fresh and perishable food products, customers should receive or collect their order promptly and place the products under appropriate refrigeration as soon as possible.

Customers are responsible for providing complete and accurate delivery and contact information. If delivery is delayed or unsuccessful because incorrect or incomplete information has been provided, we will make reasonable efforts to resolve the situation but may not be responsible for deterioration resulting from the delay where permitted by law.

Delivery times provided by All Day Ginger are estimates unless expressly stated otherwise. We are not responsible for delays caused by circumstances outside our reasonable control.

Products must be stored in accordance with the storage instructions provided on the packaging.

All Day Ginger cannot be responsible for deterioration resulting from improper storage, failure to collect an order within the agreed or reasonable time, or handling contrary to the supplied storage instructions, except where mandatory consumer protection law provides otherwise.

7. Perishable Products and Right of Withdrawal

Due to the fresh and perishable nature of our ginger shots, **we are unable to accept returns or offer refunds simply because a customer has changed their mind.**

Our products have a limited shelf life and are therefore generally excluded from the standard 14-day right of withdrawal that applies to many online purchases.

However, if there is a problem with your order — for example, if your products arrive damaged, spoiled, incorrect or otherwise defective — please contact us as soon as possible at **hello@alldayginger.com**

Please include your order number and, where possible, photographs or other relevant information so that we can look into the issue.

Where a product is defective or does not conform to your order, we will handle the matter in accordance with applicable Finnish consumer protection law. Depending on the circumstances, this may include a replacement, price reduction or refund.

Nothing in this section limits your statutory consumer rights.

8. Cancellations Before Dispatch

If you wish to cancel an order before it has been prepared or dispatched, please contact us as soon as possible at:

hello@alldayginger.com

We will try to accommodate cancellation requests where reasonably possible.

Because our products may be prepared specifically for scheduled production and delivery, we cannot guarantee that an order can be cancelled once preparation or fulfilment has started.

Any statutory rights you may have remain unaffected.

9. Damaged, Incorrect or Defective Products

If you receive a product that is damaged, spoiled, incorrect or otherwise defective, please contact us without undue delay at:

hello@alldayginger.com

Please provide your order number and a description of the problem. We may also ask for photographs or other reasonable information that helps us investigate the issue.

Depending on the circumstances and your statutory rights, an appropriate remedy may include replacement of the affected product, a price reduction or a refund.

Nothing in these Terms and Conditions limits the customer's statutory rights concerning defective goods.

10. Product Availability

All products are subject to availability.

Because we manufacture fresh products in batches, certain flavours or products may occasionally be unavailable.

We may temporarily limit quantities or suspend orders where necessary to maintain product quality, production capacity or food safety.

11. Food Storage and Safety

Customers must follow all storage instructions provided with the product.

Products requiring refrigeration must be kept at the temperature stated on the packaging.

Products should not be consumed after their stated use-by date.

If packaging appears damaged, swollen, leaking or otherwise compromised, the product should not be consumed and the customer should contact us.

12. Intellectual Property

Unless otherwise stated, the All Day Ginger name, branding, website content, photographs, product descriptions, graphics and other original materials are owned by or licensed to All Day Ginger.

They may not be copied, reproduced or commercially used without permission, except where permitted by law.

13. Personal Data

Personal data collected through our online store is processed in accordance with our Privacy Policy and applicable data protection legislation, including the EU General Data Protection Regulation (GDPR).

14. Limitation of Liability

Nothing in these Terms and Conditions excludes or limits liability where such exclusion or limitation is prohibited by law.

To the extent permitted by law, All Day Ginger is not responsible for indirect losses that were not reasonably foreseeable when the order was placed.

Nothing in this section limits the statutory rights of consumers.

15. Events Outside Our Control

We are not responsible for delays or failure to perform our obligations where caused by events outside our reasonable control, including serious transport disruption, extreme weather, strikes, governmental restrictions, infrastructure failures or similar circumstances.

We will take reasonable steps to minimise the effect of such events on customers.

16. Changes to These Terms

We may update these Terms and Conditions when necessary, for example to reflect changes to our business, products, delivery arrangements or applicable law.

The Terms and Conditions applicable to an order are those in effect when the order is placed, unless mandatory law requires otherwise.

17. Governing Law and Consumer Disputes

These Terms and Conditions are governed by Finnish law, without limiting any mandatory consumer rights that may apply to customers residing elsewhere in the European Union.

If you have a problem with an order, please contact All Day Ginger customer service first so that we can try to resolve the matter.

Consumers in Finland may also seek guidance from Consumer Advisory Services and may refer eligible disputes to the Finnish Consumer Disputes Board.

Consumers retain the right to bring a claim before a competent court in accordance with applicable law.

18. Contact

Questions about orders or these Terms and Conditions can be sent to:

All Day Ginger

Thurmanin Puistotie 2 B 12, 02700 Kauniainen

hello@alldayginger.com

+358 405 84 44 34

Business ID: 3642503-5